

Heuristic Evaluation

Application Name	
Date of Evaluation	
Evaluator	
Other Details	

1. Visibility of System Status	
Measure	Suggestions
Always keep user informed about what's going on	
Provide appropriate feedback within reasonable time	

2. Match between system and real world	
Measure	Suggestions
Speak user's language rather than system oriented terms	
Follow real world conventions	

3. User control and Freedom	
Measure	Suggestions
Allow user to undo redo to correct mistakes	

4. Consistency and Standards	
Measure	Suggestions
Same naming convention, same word same message across	

5. Error Prevention	
Measure	Suggestions
Try avoiding errors	
Give good error messages	

Heuristic Evaluation

6. Recognition rather than recall	
Measure	Suggestions
Make options visible	
User should have to remember	
Instruction for the use of the system should be visible	

7. Flexibility and efficiency of use	
Measure	Suggestions

8. Aesthetic and minimalistic design	
Measure	Suggestions

9. Help users recognize, diagnose, and recover from errors	
Measure	Suggestions
Express in plain language	
Precisely indicate the problem	
Suggest a solution	

10. Help and documentation	
Measure	Suggestions
Easy to use help	

Evaluators Comments: